Rapid Response

Computers. Networks. Confidence.

How fast is Rapid Response Computer Service? So quick, networking problems get solved before they even happen. So agile, they're able to adapt solutions to a company's exact requirements. So up-to-speed, local businesses large and small rely on them for virtually all their IT needs. Especially the need to feel confident that everything will work right.

Founded in 1994, Rapid Response is a Disabled Veteran Owned Company specializing in a variety of computer services, from corporate business support to consumer retail repairs and website development. Yet to many long-term clients, they actually specialize in the future. As in, forecasting what growing companies will need to succeed. Recently, one fast-paced firm faced a business-life threatening risk when its main server crashed, bringing down the company's network of data and customer files. "We absolutely panicked and our entire operation shut down," said the affected business owner. Aptly named and on the job immediately, Rapid Response took one of its own stand-by servers, reconfigured the settings, migrated all data overnight from their client's remote back up file and delivered the new server next morning. Instead of losing vital information, mission-critical reports, and potentially spending in billable hours, they were back in business in no time. "But the most amazing part was how Rapid Response prevented this from being much worse," said the now-relieved owner.

"Only one month beforehand, they recommended and installed a remote back-up system just in case a catastrophe like ours occurred. Their experts predicted a potential problem and guarded us against it."

Many local medical offices and law firms count on this expertise to keep their practices productive with custom tailored software programming, web design and computer security.

From electronic medical reporting to document management, they thoroughly understand the unique demands of legal and healthcare professionals. And whether you're in retail or real estate, financial services or pharmaceuticals, when you want to be sure about your IT, the correct response is Rapid Response.

Why Our Computer and Network Service is Different:

Certified Engineers — Our engineers are certified in Microsoft, Cisco, Linux, A+

Liability & Workers Compensation Insurance — Our employees are covered at all times at all customer sites.

Direct Purchasing Capability — We buy directly from either the largest Distributors or the Manufacturers themselves and pass the savings onto our customers.

Full Service Provider — Ability to service all our of customers technology needs, whether it be computer service or network services.

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Hours: M–Th: 8:30 am–6:30 pm, Fri: 8:30 am–5:30 pm, Sat: 10 am–3 pm, Sun: Closed